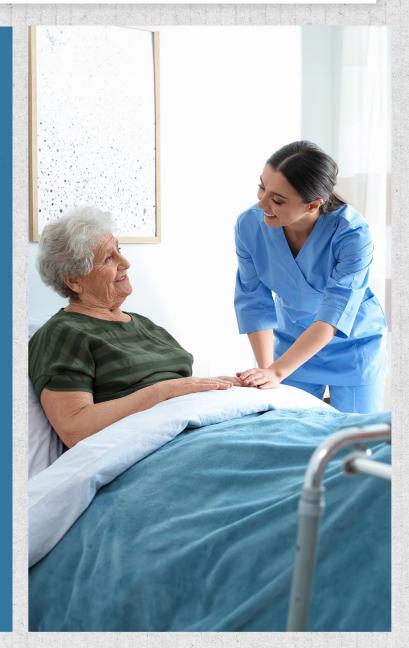# DAY HOSPITAL
BENCHMARKING PROGRAM

QPS Benchmarking provides organisations with a comprehensive Quality Management Framework, comprising of an Advanced Corporate and Day Hospital Reporting System, Key Performance Indicators and evidenced based data collection tools, aligned to the National Safety and Quality Health Service (NSQHS) Standards and legislative requirements.

The QPS advanced electronic reporting system provides a risk-based approach to manage business performance and drive quality improvement, with a key focus on patient and organisational outcomes. Our user friendly and interactive web-based platform utilises cutting edge technology. The innovative design and functionality allow the leadership team identify risks at both the corporate and site-specific levels, providing an efficient and transparent corporate and clinical governance reporting structure and system.

The QPS Benchmarking Program provides:
* An advanced reporting system for corporate & clinical governance
* Evidenced based data collection tools aligned to NSQHS Standards
* Comprehensive quality improvement program
* Evidence of compliance for Accreditation
* An early warning system to identify systemic & emerging risks
* Statistically valid & reliable risk rated, benchmarking, trend and quartile reports to drive business improvement
* Corporate & site-specific risk rated reporting to drive effective decision making for organisational governance

QPS KEY PERFORMANCE INDICATOR MODEL

A comprehensive set of researched and tested Key Performance Indicators to measure performance across the following critical areas;

* Patient Care Outcomes
* Service Delivery
* Infection Control
* Stakeholder Experience Surveys
* Human Resources
* Workforce Competencies
* Risk Management
* Corporate Governance

NEXT GENERATION REPORTING

The Advanced Service Report is highly interactive and designed to provide managers with;

* Continuous Quality Improvement System to record, capture, communicate analysis, actions and outcomes.
* Easy to understand reports identifying performance by strengths, risks, quartiles, benchmarking and trend results.
* Easily produced custom reports for accreditation, communication with patients, partnership with stakeholders.

ADVANCED CORPORATE REPORTING SYSTEM

The Advanced Corporate Reporting System allows the leadership team to quickly identify;

* Organisational wide strengths and best performing facilities,
* Systemic issues rated by risk across the organisation,
* Action taken at the facility level to drive continuous improvement and recommendations from the QPS consultants.

DIGITAL AUDITING SYSTEM

The innovative design and features of our custom-built digital auditing system provide significant operational efficiencies, real time results and immediate identification of non-compliance areas. Audit inspections can be conducted using a tablet and live patient and facility results are displayed. Corporate and regional managers can track progress of audits completed, view live results of audits, actions taken to address compliance issues and actions completed.

Key features of the cloud based Digital Auditing System and Action Plan include;

* Allocation and scheduling of audit inspections to staff for completion
* Automatic staff email notifications
* Live dashboard of audit and CQI progress reports
* Manage CQI Plan
* Real time detailed audit reports identifying areas of non-compliance at the patient and facility level
* The ability to immediately action non-compliance areas aligned to the standards at the patient level
* Build your own custom audits
* Archived record keeping for evidence in compliance

For more information contact us today

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